Menu 4 (Future Dated Transactions)

Press 1 for ACH Transactions
Press 2 to Hear Existing Transactions

Menu 5 (Card Services)

Press 1 to Activate a Card

Press 2 to Deactivate a Card

Press 3 to Reorder a Card

Menu 6 (Stop Payments)

Press 1 to **Stop a Payment**

Press 2 for Stop Payment Inquiry

Help

At any time during this call you can do the following:

Press (1*) for Help

Press (3*) for the Main Menu

Press (#) to Repeat the Menu Options

Press (*) to Hear the Previous Menu

Press (8*) to use Voice Recognition

Press (9*) to Change Account Number

Press (0) for the **Operator**

Questions?We're happy to help!

Give us a call or stop in our office, and we'll make sure you can take full advantage of this great way to connect with **First National Bank of St. Ignance.**

First National Bank of St. Ignace Locations

132 North State St. St Ignace, MI 49871 (906) 643-6800

580 North State Street Saint Ignace, MI (906) 643-8162

W248 Highway US-2 West Saint Ignace, MI (906) 643-7590

> 7399 Market Street Mackinac Island, MI (906) 847-3732

192 S. Meridian Street Cedarville, MI (906) 484-2262

1014 S. Newberry Avenue Newberry, MI (906) 293-5160

> W11635 West US-2 Naubinway, MI (906) 477-6263



First National Bank of St. Ignace

www.fnbsi.com



iTalk:



iTalk: Real Answers in Real Time

Accessing your **FNB** bank account has never been easier!

First National Bank is pleased to introduce an even better way to connect with your FNB Bank account, day or night! Our new phone access system is more convenient, and easy to use! Simply call 1-888-643-6800 or local number: 906-643-6823, enter your account number and password, and have secure access to your FNB Bank account(s) right from your phone!

- Easy-to-use mobile access to your bank accounts
- The FNB service you expect 24/7!
- Speech recognition for ease of use
- "Expert mode" simplifies the call flow for frequent users
- Enhanced security features

Here are the simple access codes to help you get the account answers you need, at the press of a button!

Main Menu

Press 1 for Account Balance

Press 2 for Account History

Press 3 for Funds Transfer Activities

Press 4 for Future Dated Transactions

Press 5 for Card Services

Press 6 for Stop Payments

Press 7 for Merchant Check Verfications

Press 8 for Overdraft Options

Press 9 for **PIN Change**

Menu 1 (Account Balance)

Menu 2 (Account History)

Please select one of the following account types

Press 1 for Checking Account

Press 2 for Savings Account

Press 3 for Certificates and IRA

Press 4 for Loan Account

Checking History

Please select one of the following search options

Press 1 for Withdrawls

Press 2 for **Deposits**

Press 3 for **All Transactions**

Press 4 for Check Number

Press 5 for Amount

Savings History

Press 1 for Withdrawls

Press 2 for **Deposits**

Press 3 for All Transactions

Press 4 for **ATM Transactions**

Press 5 for Amount

Press 6 for **Date**

Loan History

Please select one of the following search options

Press 1 for Payments

Press 2 for All Transactions

Press 3 for Advances

Press 4 for Amount

Press 5 for **Date**

Menu 3 (Funds Transfer Menu)

Press 1 to Transfer Funds Immediately

Press 2 to Schedule a Funds Transfer

Press 3 for Payments

Press 4 to hear **Existing Scheduled Transfers**

Press 5 to **Delete an Existing Transfer**